# Troubleshooting Wireless Networks

- Ensure that wireless access points are connected to both power and network connections (network cables look similar to a telephone cables but they plug into a data socket). There will normally be a set of lights on the wireless access point to confirm that power and network connections are active.

**Wireless Access Point**

- Plug in and turn on access points at least 5 minutes before switching on notebooks. This gives the access points time to set themselves up and be ready to accept connections.
- Check that the wireless connection is not switched off on the notebook. Many notebooks will have a switch to enable the wireless connection. If you find that the wireless connection is switched off you are best advised to switch it on and then reboot the notebook.